

# **ARBuy Supplier User Maintenance & Profile Maintenance**

#### Steps or Concepts to Execute the Task

The Seller Administrator is responsible for maintaining users accessing their ARBuy Account, maintaining addresses, and the commodity codes responsible for bid notifications.

#### **Adding New Users:**

- 1. Navigate to https://arbuy.arkansas.gov/bso/
- 2. Click the SIGN IN button in the top right corner of the page
- 3. Enter your login credentials
  - ✓ Enter your LOGIN ID
  - ✓ Enter your PASSWORD
  - ✓ Click SIGN IN
  - ✓ Make sure you are logged in as the Seller Administrator (Select Seller Administrator role from top right icon)"
- 4. Click Add User on this Account
  - ✓ Enter their contact information
  - ✓ Enter their Login ID
  - ✓ Enter their Login Question and Answer
  - ✓ Assign a role
    - Seller Allows the user to access Bids, Purchase Orders, and submit Electronic Quotes
    - · Seller Administrator Allows the user to maintain the overall ARBuy Account
    - Marketplace Catalog Manager Allows the user to upload and maintain their catalogs in Marketplace (Configured by the Organization managing the Contract)
    - Can Create Blanket Change Orders Allows the user to create change orders for their Contract (Configured by the Organization managing the Contract)
    - Can Upload Contract Allows the user to upload Contracts in the eProcurement system (Configured by the Organization managing the Contract)
    - Allow Access to the Pay Fee's Section Allows the user to pay their Program Fee on a Monthly or Quarterly basis (Contract must be active with a Program Fee configured in the eProcurement system)

- 5. Click Save & Exit
  - ✓ The created user will automatically receive a system generated email providing them their temporary password
  - ✓ The Seller Administrator creating the Login ID must provide that ID to the new user

| Salutation                | ~          |           |            |              |               |   |                          |         |              |
|---------------------------|------------|-----------|------------|--------------|---------------|---|--------------------------|---------|--------------|
| First Name <sup>*</sup> : | Michael    |           |            |              | Last Name*:   | Gallagher                                 |                          |         |              |
| Job Title <sup>*</sup> :  | Sales Rep  |           |            |              | Department    |   |                          |         |              |
| Phone*:                   | 897        | 790       | 0977       |              | Email*:       | ithardwarecomputersupplies@phimail.mailir |                          |         |              |
| Login ID *:               | ithardware | compute   | rsupplies  |              | Status * :    | Active 🗸                                  |                          |         |              |
| Login Question*:          | What is yo | our favoi | rite food? |              | ✓ Login Answe | r*: pizza                                 |                          |         |              |
| Roles                     |            |           |            |              |               |   |                          |         |              |
| Seller                    |            |           | Can Crea   | te Blanket ( | Change Orders |   |                          |         |              |
| Seller Administ           | trator     |           | Can Uplo   | ad Contrac   | t             | •   |                          |         |              |
|                           |            |           |            |              |               |   | Save & Exi               | t Reset | Cancel & Exi |
|                           |            |           |            |              |               |   | the second second second |         |              |

### Maintaining Existing Users:

- 1. Click Maintain User on this Account
- 2. Click the user's Login ID
  - $\checkmark\,$  To inactive a user's Login ID
    - Click the Status field
    - Click Inactive
    - Click Save & Exit

| Salutation                                       | ~   |               |   |  |  |
|--|---|---------------|---|--|--|
| First Name <sup>*</sup> :                        | Jeff  | Last Name*:   | Wilson                                      |  |  |
| Job Title <sup>*</sup> :                         | Sales Rep   | Department:   |   |  |  |
| Phone*:  | 423 432 3245 -  | Email*:       | ithardwareandcomputersupplies2@phimail.r    |  |  |
| Login ID   | ITHARDWAREANDCOMPUTERSUPPLIES2                          | Status * :    | Active 🗸                                    |  |  |
| Login Question*:                                 | What is your favorite food?                             | Login Answer* | Active                                      |  |  |
|  |   | _             | Deleted                                     |  |  |
| Reset Password                                   |   |               | Inactive           Locked           Pending |  |  |
| Reset Password                                   |   |               | Inactive<br>Locked<br>Pending               |  |  |
| Reset Password Roles Seller Seller Administrator | Can Create Blanket Change Orders<br>Can Upload Contract |               | Inactive<br>Locked<br>Pending               |  |  |

- ✓ To reset a user's password
  - Click Reset Password
  - In the popup window click Reset Password



- $\checkmark\,$  To modify the user's existing roles
  - Click or uncheck Seller or Seller Administrator
  - Click Save & Exit

| . [ | Roles  |  |          |                      |       |               |
|-----|--------|--|----------|----------------------|-------|---------------|
|     | Seller | Can Create Blanket Change Orders Can Upload Contract Allow Access to the Pay Fee's Section | Save & E | ixit Save & Continue | Reset | Cancel & Exit |

### Maintaining Addresses:

- 1. Click Maintain Organization Information
- 2. Click Maintain Addresses
  - $\checkmark$  To edit an existing address
    - Click the Address Name

| Name J  | Address Type            | Address Information   | Status |
|---------|-------------------------|---|--------|
| General | General Mailing Address | Michael Evens<br>100 South Lamar BUVD<br>Austin, TX 78704<br>US<br>Email: thardwarecomputersupplies@phimail.mailinator.com<br>Phone: (879686-5797 | Active |
|         |                         | Add Another Address Exit  |        |

- · Modify any of the existing Mailing Address fields
- Click Save & Exit

#### $\checkmark$ To add a new address

Click Add Another Address

| Maintain Addresses | for: IT Hardware and Computer Supplies |   |        |                        |
|--------------------|--|---|--------|------------------------|
| Name 🕈             | Address Type                           | Address Information   | Status | Default<br>for<br>Type |
| General            | General Mailing Address                | Mchael Evers 1019 South uname BVD Austri, TX 78704 US Email: this exerecomputer supplies of phimal mailmator, com Phone: (87976, 1977 Add Another Address Ext Copyright & 2020 Periscope Holdings, Inc All Rights Reserved. | Active | Yes                    |

- Select the Address Type
- Enter the required Address Information
- Click Save & Exit

|          | <b>AR</b> BUY          |                                       |                  |                                  |
|----------|------------------------|---------------------------------------|------------------|----------------------------------|
| <i>3</i> | Address Book - IT Harc | dware and Computer Supplies           |                  |                                  |
|          | Enter a New Address    |                                       |                  |                                  |
| 1        | Address Type:          | Bid Mailing Address 🗸 🗸               |                  |                                  |
| _        | Name this Address*:    |                                       |                  |                                  |
| 14       | Contact Name*:         |                                       |                  |                                  |
| <b>.</b> | Address Line 1*:       |                                       |                  |                                  |
|          | Address Line 2:        |                                       |                  |                                  |
|          | Address Line 3:        |                                       |                  |                                  |
|          | Address Line 4:        |                                       |                  |                                  |
|          | Country*:              | US - United States of America 🗸 🗸     |                  |                                  |
|          | City*:                 |                                       | State/Province*: |                                  |
|          | ZIP*:                  |                                       | County:          |                                  |
|          | Phone*:                |                                       | Ext:             |                                  |
|          | Toll Free:             |                                       | Mobile:          |                                  |
|          | Fax:                   |                                       |                  |                                  |
|          | ld:                    | 0                                     | Alternate Id:    |                                  |
|          | Status:                | Active 🗸                              | Web Address:     |                                  |
|          |                        | Default address for this address type |                  | (Begin with http:// or https://) |
|          | Email:                 |                                       |                  |                                  |
|          | Add Email              |                                       |                  |                                  |
|          |                        |                                       |                  | Save & Exit Reset Cancel & Exit  |

## Maintaining Commodity Codes and Services:

- 1. Click Maintain Organization Information
- 2. Click Maintain Commodity Codes & Services
- 3. Click Maintain Commodity Codes
  - $\checkmark\,$  To add more Commodity Codes
    - Click Add Additional Codes

| Date Added |
|------------|
| 01/19/2021 |
|            |
|            |
|            |

- Search for the new Commodity Codes by Keyword Search or by selecting the drop downs
- Select the Code(s) to add to the account
- Click Save

| Commodity and Se                             | rvice Codes - IT Hardware and Computer Supplies  |
|--|--|
| Search                                       |  |
| U N S P S C Segment-Family                   | ~  |
| U N S P S C Class                            |  |
| U N S P S C Keyword                          | computer printers  |
| Search using                                 | ALL of the criteria 🐱  |
|  | Search   |
| U N S P S C Code Br                          | owse Show Categories   |
| <ol> <li>Select the category that</li> </ol> | best describes the product and service you offer. Click on the question mark for more information. |
| Code   | Description  |
| 43-21-21                                     | Computer printers  |
|  |  |
|  | Save Save and Add More   |
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