

### Arkansas Data Hub

Arkansas Data and Transparency Panel Thursday, September 19, 2024





1. Data Hub Overview 2. Cross-Agency Data Sharing 3. Data Virtualization 4. Master Data Management 5. Data Catalog 6. Unlocking the Toolbox

# **Defining the Arkansas Data Hub**

A statewide shared service data infrastructure required by Act 634 of 2023 for facilitating the sharing, integration, accessibility, quality, standardization, and governance of data.

## **High Level Architecture**

The Arkansas Data Hub facilitates secure, governed, sharing, and integration of data across multiple sources for use by a wide variety of operational and analytical data consumers and use cases.



## **Data Sources**



# **Key Data Hub Components**



Data Virtualization, Master Data Management, and a Data Catalog work together as key components of a "data fabric" to provide a comprehensive, real-time view across disparate data sources.

# **Defining a Data Fabric**

- Connects all the state's business data, no matter where it is stored, making it easily accessible, secure, and ready for realtime use.
- Simplifies data management, enabling faster decisions, better insights, and smoother operations across departments.
- Secures data by controlling who can access it, encrypting it and ensuring compliance.

## **Arkansas Data Hub - Security**

#### Advantages:

- On-premise environment hosted by the state.
- Authentication uses our internal Active Directory.
- By default, inbound and outbound connections are denied unless specified to allow.
- Data is secured by using industry-supported encryption.
- Security best practices include:
  - Ongoing vulnerability management
  - Penetration testing
  - Privacy assessments
  - Security testing
  - Patch management
- Multiple layers of physical, network, and application security.

# Arkansas Data Hub – Data Sharing

- The Arkansas Data Hub allows fast and secure data sharing through many integration points and views.
  - The data remains in the source system but allows a snapshot view of data that the agency data steward controls.
  - 90+ source connectors built in to allow for flexibility.
- Features allow the user to see what data is available in a protected view for the user then to contact the agency-specific data steward to arrange data sharing.

# Data Hub Example Use Case

**Corrections and Arkansas Court Connect** 

- Incarcerated individual has upcoming court date.
- Court has no way of knowing the individual is incarcerated.
- Individual is issued a warrant for missing their court date, so they recidivate upon release.

## Data Hub Example Use Case

### Offender Intake Process: Gathering High School Diploma or GED

- Corrections must verify a high school diploma or equivalency (GED) upon intake.
- Corrections staff calls the school district to search for and confirm high school diploma or equivalency attainment, which involves staff time on both Corrections and the school district.

### **Arkansas Data Hub – Data Virtualization**

Real-time data integration tool that allows for a unified view of data from multiple sources.

Key benefits:

- > Link heterogeneous data sources into a common language.
  - Cloud, On-Prem, Database, API
- > Fast and easy data sharing reduces workload on staff. (Improves timeliness)
- Data protection and governance
  - Role-based access controls
  - Data privacy rules (masking, redaction, obfuscation, etc.)
  - Federal Information Processing Standards (FIPS) compliant

### **Data Virtualization Demonstration – Dummy Data**

#### Microsoft SQL Server Table: EMPLOYEE | Schema: WHATEVER1 Q Find columns Column name Data type INTEGER EMPLOYEE\_CODE FIRST\_NAME VARCHAR FIRST\_NAME\_MB VARCHAR LAST\_NAME VARCHAR LAST\_NAME\_MB VARCHAR DATE\_HIRED TIMESTMP TERMINATION\_DATE TIMESTMP TERMINATION\_CODE INTEGER BIRTH\_DATE TIMESTMP GENDER\_CODE SMALLINT WORK\_PHONE VARCHAR EXTENSION VARCHAR VARCHAR FAX EMAIL VARCHAR

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EMPLOYEE_HISTORY_CODE	INTEGER
EMPLOYEE_HISTORY_PARENT	INTEGER
EMPLOYEE_CODE	INTEGER
RECORD_START_DATE	TIMESTMP
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### **Data Virtualization Demonstration – Dummy Data**

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### **Data Virtualization Demonstration – Dummy Data**

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### Arkansas Data Hub – Master Data Management (MDM)

Master Data Management (MDM) resolves differences in semantics across different references across one or more sources to the same real-world entity. (person, household, organization, etc.)

A statewide MDM service facilitates:

- Entity resolution
- Clerical review
- Data consolidation (golden record survivorship)
- Consent management

### **Defining a Data Catalog**

- Cross-agency data discovery and data lineage
  - Self-service access
  - Ability to see where data has come from and what has been done to the asset along the way.
  - Supports data change management
- Provides data quality insights to enhance data
  - Identifies data issues at the source
  - Data profiling gives a quick analysis of completeness, representational consistency and other relevant profiling metrics
- Protected user view through data privacy and protection practices

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### **Data Discovery**

- Empowers users to find domain-specific data for various agency projects and/or use cases.
- > All users can be granted access to view metadata.

### Data Lineage

- Complete history of your data, from its source, through each transformation, to its final endpoint.
- Identify causes of data errors.
- Track changes that have happened to the data asset.
- Assess the impact of changes by identifying where the asset is used.

### Data Quality

How does a data catalog help with data quality?

- Enhances data quality by providing structure, visibility, and governance over data assets
- > Ensures that the information is trustworthy and suitable for:
  - Analysis
  - Decision-making
  - Reporting
  - Other data-driven activities

### **Data Protection**

- Data governance policies will define how data should be accessed, shared, and protected (under the direction of the State Cybersecurity Office).
- Data privacy
  - Data can be masked, obfuscated, filtered, redacted or denied access to.
  - The platform provides encryption at rest and in transit.
  - Helps adhere to privacy regulations.
- Role-based access control
  - Roles include Admin, Viewer, and Editor.
  - Data protection rules apply to all users. (Exception: catalog and asset owners)

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# **Unlocking the Toolset**

#### Machine Learning

 Deep learning platform that data scientists can use to build, train, and deploy deep learning models.

#### > AI Model Management

- Integrate Development Environment (IDE) to build, run and manage AI models.
- Reference Data Management (RDM)
  - Centrally manage and distribute reference data across the enterprise.

#### Decision Optimization

• Simulation, optimization, and operations research for large-scale dynamic systems.

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# **Unlocking the Toolset**

### **Business Automation Tools**

- Workflow Builder
  - Automate case and process workflows to reduce or eliminate time-consuming tasks.

#### Decision Management

• Make customized decisions by creating and managing business rules independently from applications and processes.

#### Process Mining

• Model, analyze, monitor, and optimize overall business processes and proactively identify cases in need of attention.

#### Robotic Process Automation (RPA)

 Automate processes at scale with software robots that act on AI insights to complete tasks with no lag time.

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# **Unlocking the Toolset**

### **Integration Tools**

- Enterprise API Management
  - Create, manage, secure and socialize APIs.

#### Message Queue

 Supports the exchange of information between applications, systems, services and files by sending and receiving message data via messaging queues.

### Big Data Transfer Tool

 Data transfer software for moving amounts of data quickly and securely, regardless of network conditions.

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## **Unlocking the Tool Set**



## **Questions and Open Discussion**



## **Objectives of the Arkansas Data Hub**

The core objectives identified in the feasibility study informed by Act 1282 of 2015, the gap analysis of agency needs, and the open data and transparency task force include:

- 1. Enable openness, transparency, and pervasive, self-service data access and delivery.
- 2. Share data to enhance its value while enforcing privacy and security (Sharing)
- 3. Support **data-driven decision making** and analytic maturity through development and support of analytic skills and shared services.
- 4. Integrate data for improved cross-agency analysis and reduced duplication of data and efforts
- 5. Enable **real-time assessment, support, alignment, and automation** of decisions, programs, and resources.
- 6. Manage enterprise data as a state asset.