

ARBenefits Newsletter

Q3 | 2023 | Retiree

OPEN ENROLLMENT

It's never too early to start planning! The open enrollment period is November 1-30, 2023. You will not be able to add dependents, but you will be able to change your plan for 2024. If you do not want to make any changes, you do not need to contact us or submit any paperwork.

NEW

PHARMACY BENEFITS MANAGER (PBM)

 NAVITUS

This service is for ASE retirees with Health Advantage only.

Beginning July 1, 2023, ARBenefits partnered with Navitus Health Solutions, your new pharmacy benefits manager (PBM)! As the new PBM, Navitus will support your health and well-being with access to the medications you need. Navitus is accessible 24 hours a day, 7 days a week.

The medications covered on the formulary before July 1, 2023, are still covered through the end of the year, and the information on your Member ID card has not changed. All you need to do is provide your Member ID card to your pharmacist as usual.

If you have any questions about your prescriptions, please call EBD at 1-877-815-1017 or Navitus at 1-888-384-2438.

IMPORTANT ENROLLMENT/CHANGE UPDATE

Effective 8/1/2023, EBD will only accept one form submission for any new hire, change, and election forms to improve processing efficiency and timeliness of member coverage. This means there is only one opportunity to make selections, so members need to be sure of their decisions and complete all forms in their entirety. EBD will accept corrections to basic information after submission, but that will not include plan changes or coverage choices. Please contact EBD with any questions you may have.

Watch out for our new logo! If you see orange, the communication is for retirees! We made this change to make it easier for members to quickly differentiate which information is for actives or retirees!



FALL EDUCATION MEETINGS

TO DISCUSS THE ARBENEFITS GROUP MEDICARE ADVANTAGE (PPO) PLAN

UnitedHealthcare will host virtual and in-person meetings in September & October to give you the opportunity to ask questions and learn more about the ARBenefits Group Medicare Advantage (PPO) plan designed exclusively for Arkansas State and Public-School retirees. These meetings will be held throughout the state, so you can attend one near you.

You can find a list of meetings and register with this QR code!
To use, simply point your phone or tablet camera at the code, and click the pop-up link.



The ARBenefits Group Medicare Advantage (PPO) plan differs from other Medicare plans you might see advertised. Retirees will see significant savings on their monthly plan premiums and access to services that aren't currently available. Specialized benefits offered on this plan include:

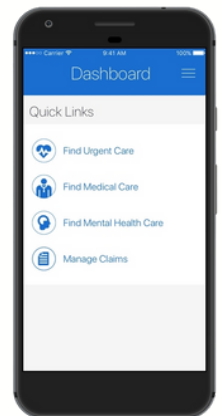
- free gym membership
- enhanced hearing and vision benefits
- dental and drug coverage
- the ability to see any provider (in or out of network) as long as they accept Medicare
- access to in-home visits to review your health history and perform a health screening
- access to support when recovering from hospital stays



ALREADY ENROLLED AND NEED TO CHECK YOUR ACCOUNT?

There's an app for that!

With the UnitedHealthcare app, you can find care and manage your plan details anywhere you go. Download the app in your app store or scan the QR code with the camera on your smartphone or tablet, then click the popup!



Follow the Department of Transformation and Shared Services on social media!



Questions? Contact us today!

Email: Ask.EBD@arkansas.gov
Member Services: 877-815-1017
(press 1, then 2)